



# CHC52015 DIPLOMA OF COMMUNITY SERVICES

This qualification reflects the roles of community services, case management and social housing workers involved in the managing, co-ordinating and/or delivering of person-centred services to individuals, groups and communities.

At this level, workers have specialised skills in community services and work autonomously under broad directions from senior management. Workers are usually providing direct support to individuals or groups of individuals. Workers may also have responsibility for the supervision of other workers and volunteers and/or case management; program coordination or the development of new business opportunities.

To achieve this qualification, the candidate must have completed at least 100 hours of work placement. Key 2 Learning College guarantees the work placement for all our students.

Graduating students have the option to pursue further studies for an Advanced Diploma of Community Services or undertake a Bachelor of Social Works with CSU with one year credit as part of Key 2 Learning College articulation pathway program.

## Course details:

**Delivery: Blended - Face to face classes (one day per week) and self study**  
(Online learning provided during COVID-19 self isolation period)

**Classes: Tuesdays 9:30am to 4:30pm**

**Orientation Day - Tuesday 19th of January 2021**

**End Date - 14th of December 2021**

## Fee Free Training

**JobTrainer is a jointly funded initiative of the Commonwealth, State and Territory Governments**

**\*Eligible students MUST be:**

- a person aged 17-24 years of age, regardless of employment status, who is not enrolled in or attending a school or college, or another program leading to the completion of year 12, or
- a job seeker who is:
- out of work; and/or
- in receipt of income support payments; and/or
- Uni students that are 17-24 year old's

## *Diploma of Community Services Accredited Training*

<b>Unit Code</b>	<b>Unit Title</b>
<b>CHCDEV002</b>	<b>Analyse Impacts of Sociological Factors on Clients in Community Work and Services</b>
<b>CHCDIV003</b>	<b>Manage and Promote Diversity</b>
<b>CHCPRP003</b>	<b>Reflect on and Improve Own Personal Practice</b>
<b>HLTWHS004</b>	<b>Manage Work Health and Safety</b>
<b>BSBWOR502</b>	<b>Lead and Manage Team Effectiveness</b>
<b>CHCLEG003</b>	<b>Manage Legal and Ethical Compliance</b>
<b>CHCCCS007</b>	<b>Develop and Implement Service Programs</b>
<b>CHCMGT005</b>	<b>Facilitate Workplace Debriefing and Support Processes</b>
<b>CHCCCS004</b>	<b>Assess Co-existing Needs</b>
<b>CHCCCOM003</b>	<b>Develop Workplace Communication Strategies</b>
<b>CHCCSM004</b>	<b>Co-ordinate Complex Case Requirements</b>
<b>CHCCSM006</b>	<b>Provide Case Management Supervision</b>
<b>CHCCSM005</b>	<b>Develop, Facilitate and Review all Aspects of Case Management</b>
<b>BSBWOR501</b>	<b>Manage Personal Work Priorities and Professional Development</b>
<b>BSBADM502</b>	<b>Manage Meetings</b>
<b>BSBPMG522</b>	<b>Undertake Project Work</b>